

# Cameron Station Pool Use Survey

Friday, April 10, 2015

# 256

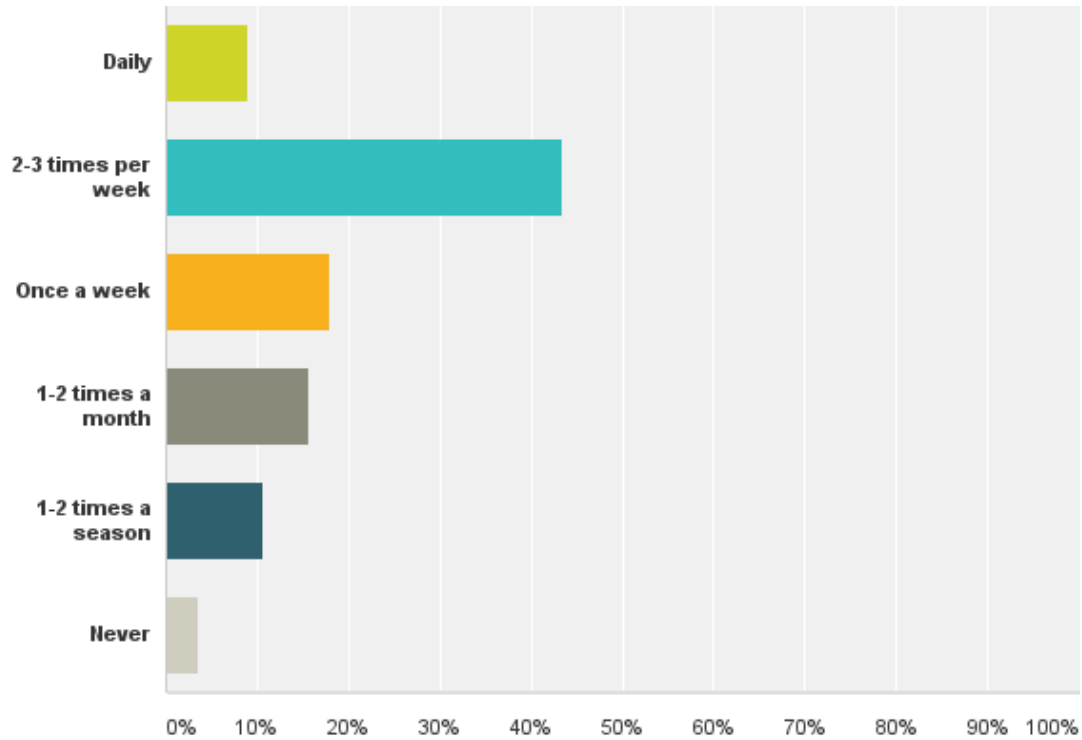
Total Responses

Date Created: Monday, March 02, 2015

Complete Responses: 256

# Q1: How often do you use the pool?

Answered: 256 Skipped: 0



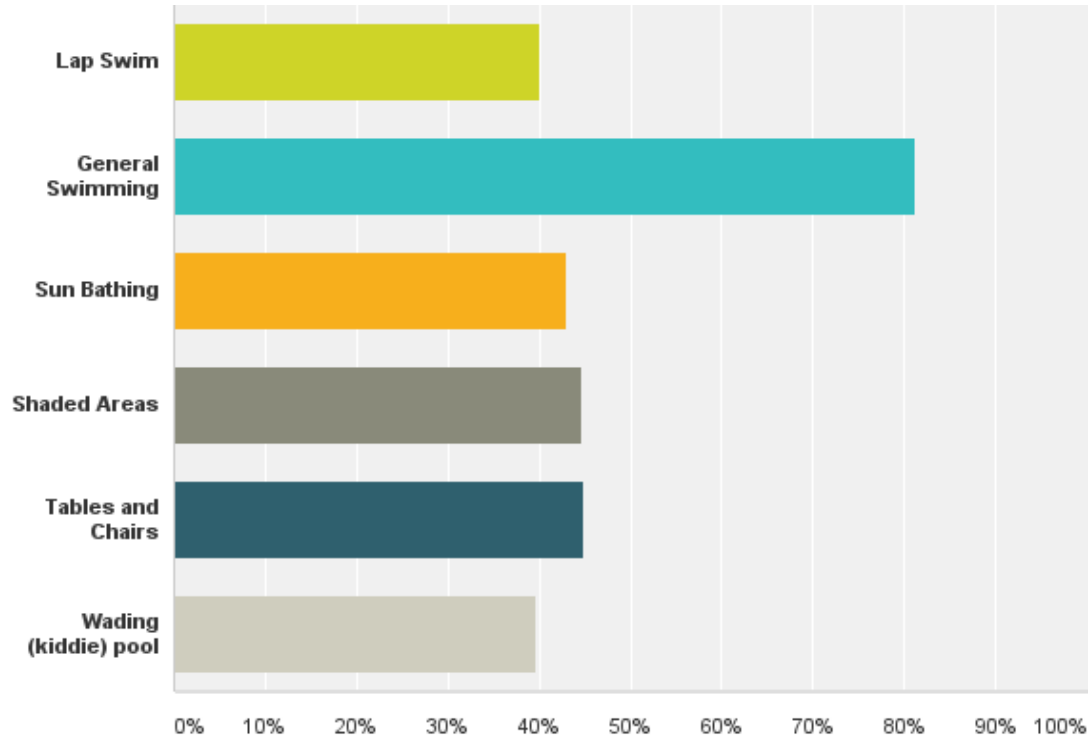
# Q1: How often do you use the pool?

Answered: 256 Skipped: 0

Answer Choices	Responses
Daily	8.98% 23
2-3 times per week	43.36% 111
Once a week	17.97% 46
1-2 times a month	15.63% 40
1-2 times a season	10.55% 27
Never	3.52% 9
<b>Total</b>	<b>256</b>

## Q2: Which portions of the pool facility do you use (check no more than 3)

Answered: 249 Skipped: 7



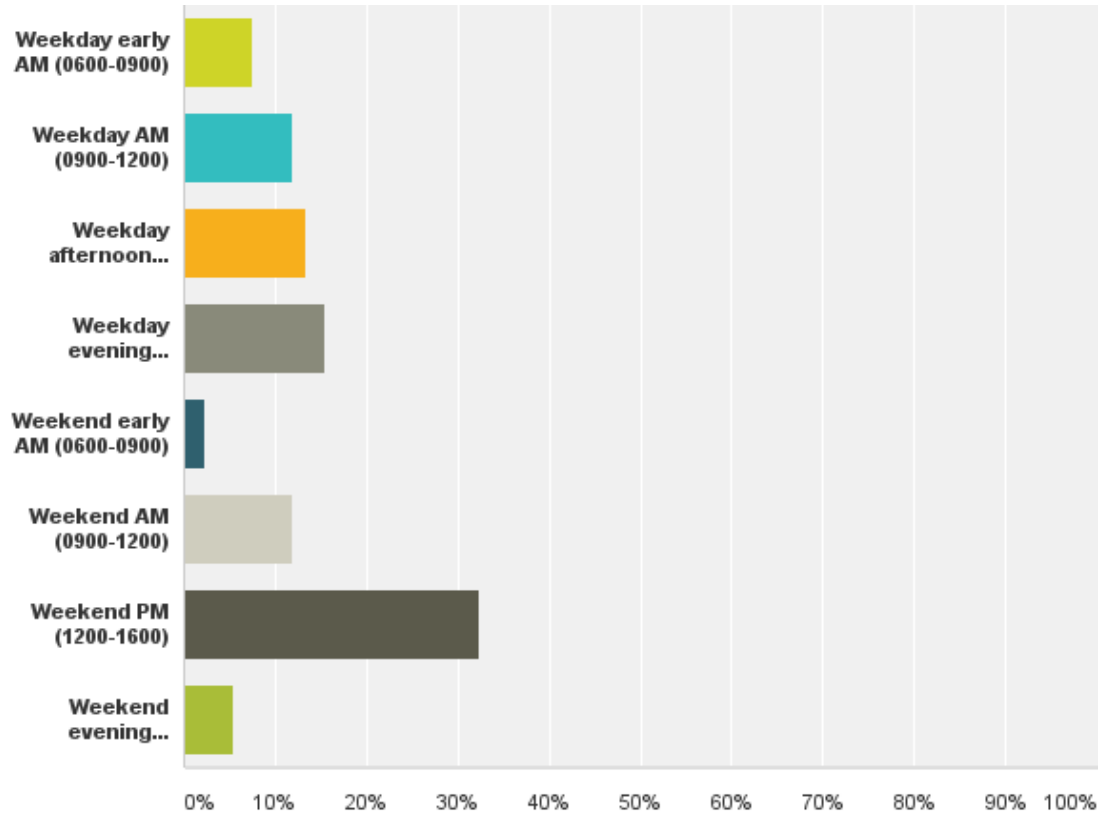
## Q2: Which portions of the pool facility do you use (check no more than 3)

Answered: 249 Skipped: 7

Answer Choices	Responses	
Lap Swim	40.16%	100
General Swimming	81.12%	202
Sun Bathing	42.97%	107
Shaded Areas	44.58%	111
Tables and Chairs	44.98%	112
Wading (kiddie) pool	39.76%	99
<b>Total Respondents: 249</b>		

# Q3: When would you most like to use the pool?

Answered: 254 Skipped: 2



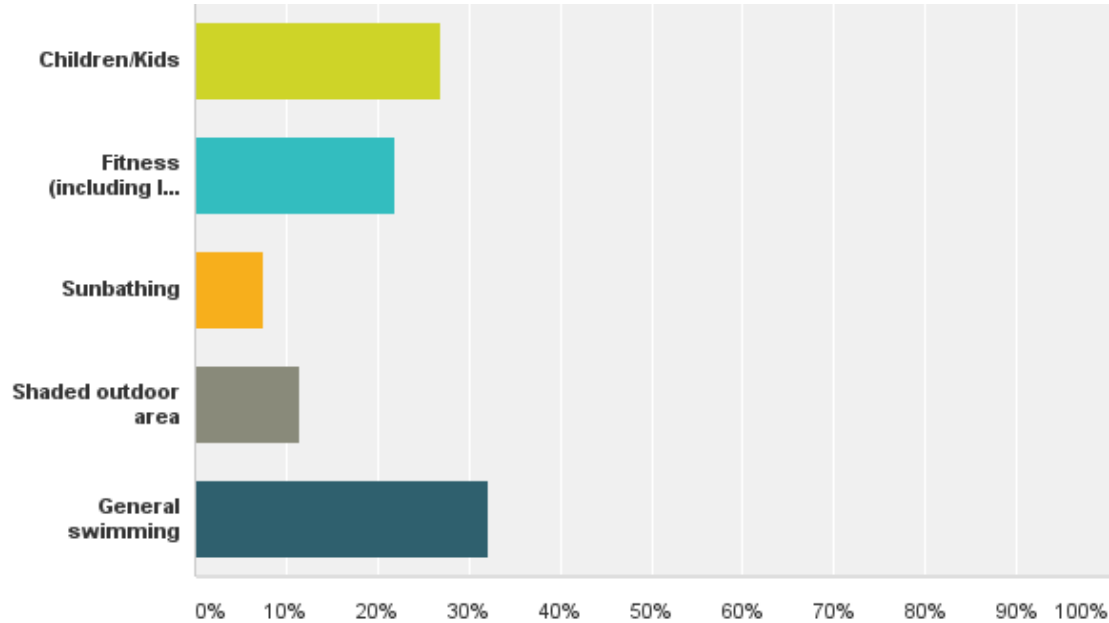
## Q3: When would you most like to use the pool?

Answered: 254 Skipped: 2

Answer Choices	Responses
Weekday early AM (0600-0900)	7.48% 19
Weekday AM (0900-1200)	11.81% 30
Weekday afternoon (1200-1600)	13.39% 34
Weekday evening (1600-2000)	15.35% 39
Weekend early AM (0600-0900)	2.36% 6
Weekend AM (0900-1200)	11.81% 30
Weekend PM (1200-1600)	32.28% 82
Weekend evening (1600-2000)	5.51% 14
<b>Total</b>	<b>254</b>

## Q4: If the pool facility was focused on a particular area, while still incorporating other features, what should the focus be:

Answered: 252 Skipped: 4



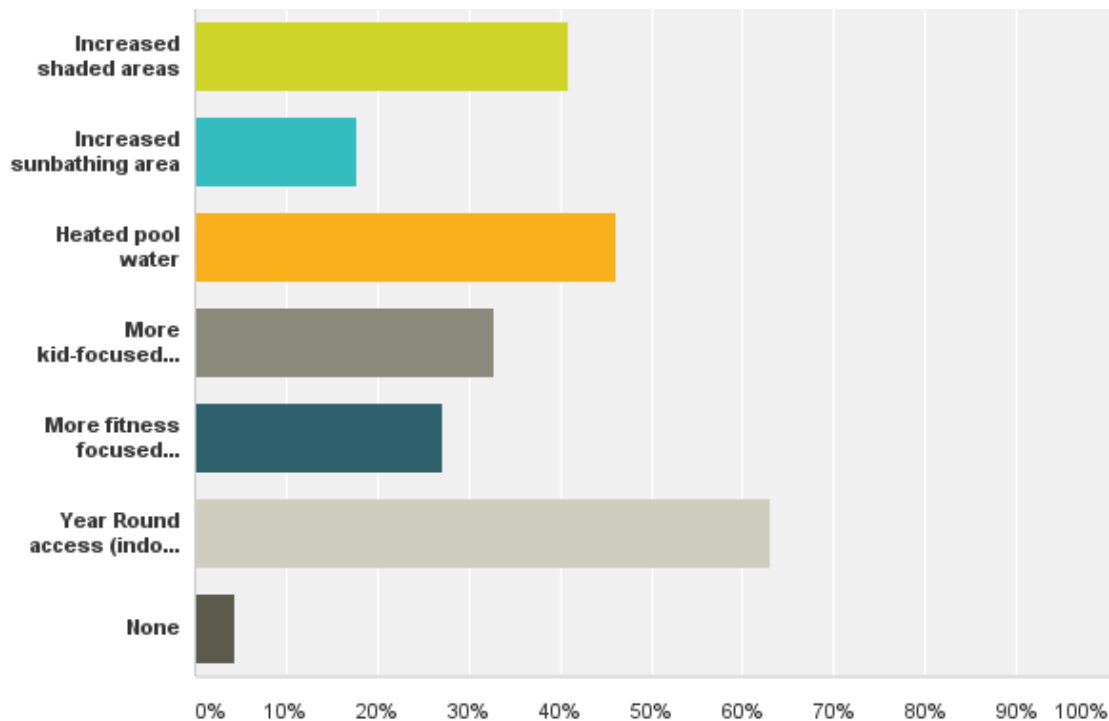
## Q4: If the pool facility was focused on a particular area, while still incorporating other features, what should the focus be:

Answered: 252 Skipped: 4

Answer Choices	Responses
Children/Kids	26.98% 68
Fitness (including lap swim)	21.83% 55
Sunbathing	7.54% 19
Shaded outdoor area	11.51% 29
General swimming	32.14% 81
<b>Total</b>	<b>252</b>

## Q5: Which feature or features would increase your use of the pool (check all that apply)?

Answered: 254 Skipped: 2



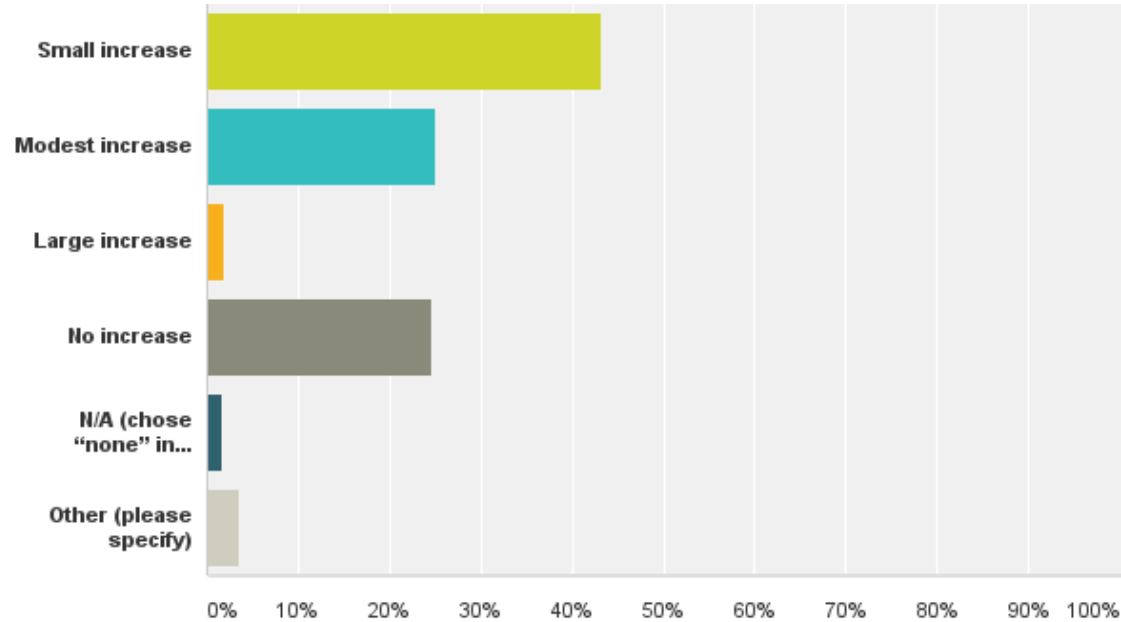
## Q5: Which feature or features would increase your use of the pool (check all that apply)?

Answered: 254 Skipped: 2

Answer Choices	Responses	
Increased shaded areas	40.94%	104
Increased sunbathing area	17.72%	45
Heated pool water	46.06%	117
More kid-focused features	32.68%	83
More fitness focused features	27.17%	69
Year Round access (indoor pool)	62.99%	160
None	4.33%	11
<b>Total Respondents: 254</b>		

## Q6: To what extent would you be willing to pay an increase in your HOA fee for the items you selected in question 5?

Answered: 255 Skipped: 1



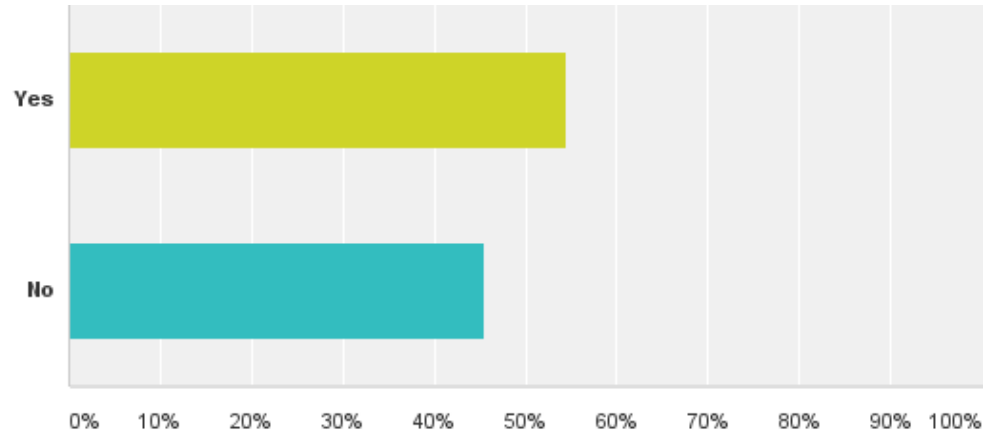
## Q6: To what extent would you be willing to pay an increase in your HOA fee for the items you selected in question 5?

Answered: 255 Skipped: 1

Answer Choices	Responses
Small increase	43.14% 110
Modest increase	25.10% 64
Large increase	1.96% 5
No increase	24.71% 63
N/A (chose "none" in number 5)	1.57% 4
Other (please specify)	3.53% 9
<b>Total</b>	<b>255</b>

# Q7: Should food and beverages be available for purchase in the pool area?

Answered: 255 Skipped: 1



## Q7: Should food and beverages be available for purchase in the pool area?

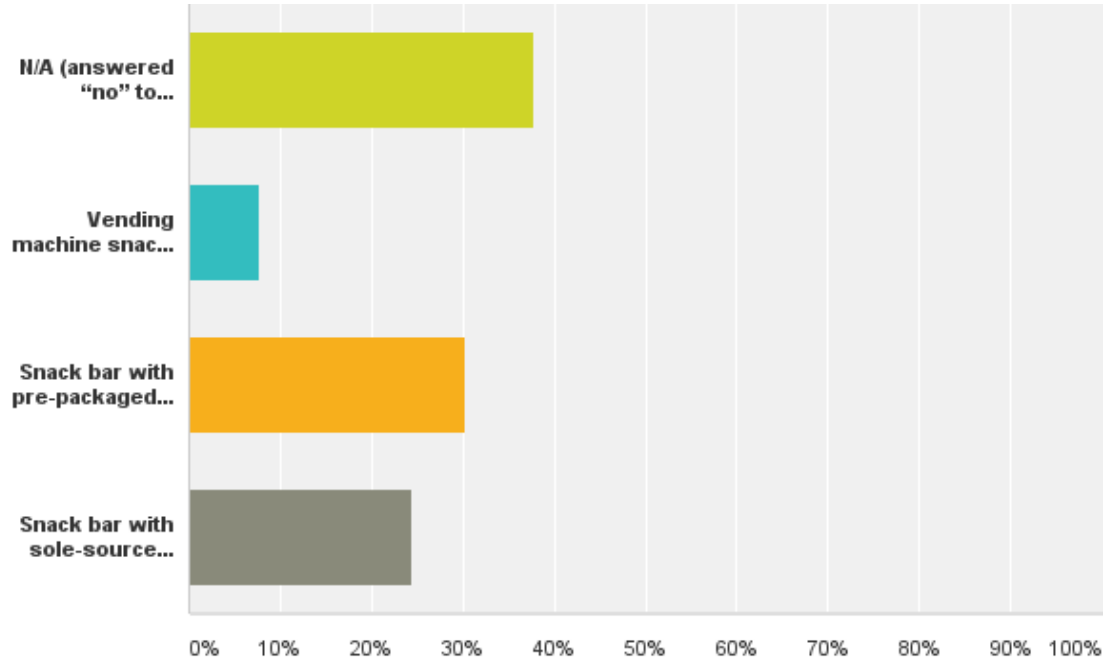
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Answered: 255 Skipped: 1

Answer Choices	Responses	
Yes	54.51%	139
No	45.49%	116
<b>Total</b>		<b>255</b>

## Q8: If yes to question 6, what type of food/beverages are you most interested in?

Answered: 222 Skipped: 34



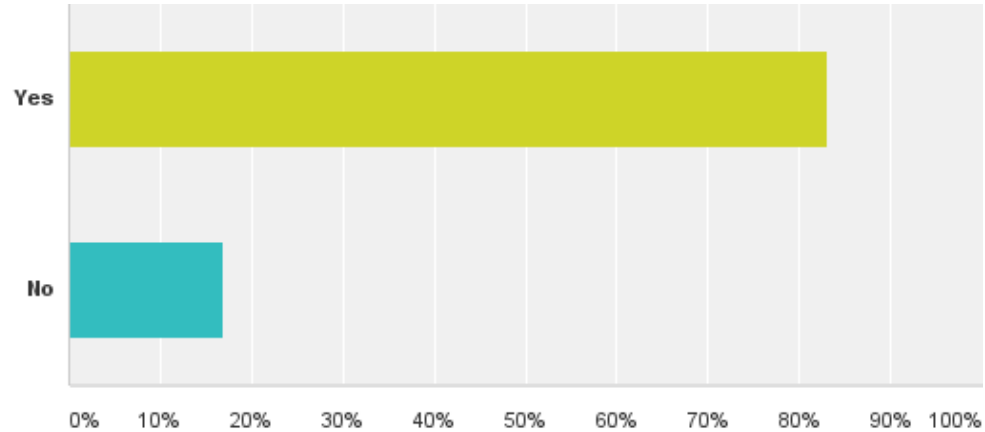
## Q8: If yes to question 6, what type of food/beverages are you most interested in?

Answered: 222 Skipped: 34

Answer Choices	Responses	
N/A (answered "no" to question 6)	<b>37.84%</b>	84
Vending machine snacks and beverages	<b>7.66%</b>	17
Snack bar with pre-packaged foods and beverages	<b>30.18%</b>	67
Snack bar with sole-source provided commercial food (e.g., Dominos, Jerry's Subs, etc)	<b>24.32%</b>	54
<b>Total</b>		<b>222</b>

## Q9: Would you be willing to have a reduction in visitor parking in the vicinity of the pool in exchange for increased space and/or amenities at the pool?

Answered: 255 Skipped: 1



## Q9: Would you be willing to have a reduction in visitor parking in the vicinity of the pool in exchange for increased space and/or amenities at the pool?

Answered: 255 Skipped: 1

Answer Choices	Responses
Yes	83.14% 212
No	16.86% 43
<b>Total</b>	<b>255</b>

## Q10: Please provide any comments or suggestions for the Ad Hoc Pool Committee:

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- It would be great if the lifeguards could help enforce lap swimming rather than expecting the swimmers to do it
- Kids disproportionately dominate the pool facility. Most of us do not have children and would appreciate additional focus on increased sunbathing areas, lap swim, 15 minute Adult Break, etc
- Would love to see a larger pool and a competitive swim club for the kids. Is it possible to even have a second pool in the back of the neighborhood? The amount of people in the neighborhood and the number of times the pool reaches capacity seem to warrant it.
- Would be interested in "bubble dome" that could be removed during the summer, yet allow swimming in the winter
- the pool the way it is, is quite adequate for rtf he community use. we would be opposed to a new pool or major costly renovations or upgrades.
- Not interested in increased fees for a limited resource.
- I look forward to the renovations! Love the pool!
- consider a second pool area near elementary school
- Parking is limited as it is so I don't think taking away spaces would be worth it to advance another initiative
- There already isn't enough visitor parking at the pool for those of us who live far enough from it to legally park there. Too many residents in the immediate area park there illegally.
- We have a pool area that is just fine. No increases.
- WE should consider a winter cover over the pool area to make it accessible year round, so the same pool could be used year round
- my main focus is to enlarge the pool area... way to small
- I think the pool is the most used asset in the community and its use should be maximized to the fullest extent possible.
- water exercise classes for residents would be great
- As a single adult who pays the same HOA fee as a family of four, I ask that you not forget my demographic in the planning process. It is a given that kids will run around a pool screaming and having fun. Please try to balance kid and adult use.

## Q10: Please provide any comments or suggestions for the Ad Hoc Pool Committee (continued)

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- Would love an indoor year round pool!!!!
- Cameron Station is a very family oriented neighborhood, sadly, the pool is not. I've visited friends at their neighborhood pools and they make the Cameron Station pool look very sad and boring. The pool area is a very small area for such a large community. The pool area is also not very kid friendly, just one sad little wading pool. What about adding a little splash area or a little slide or something? I do love having access to the pool during the summer, but it's a pretty sad pool considering what we pay in HOA fees.
- I use the pool daily in the afternoons after work and nearly every weekend., weather permitting. I would like the pool to be heated, for it to be a saltwater pool vs. chlorine, for it to be year-round and for there to be more lap lanes, even if they are the kind that have a motor that pushes water at you emulating a longer pool. This pool is not well planned and does NOT meet the needs of the community users. After 14-15 years, the time has come to address the needed changes.
- Please do not do anything to increase the dues.
- Heat the pool!! More shaded areas!
- move the trash/building and increase the pool area; ensure lap swim available; increase kid pool; HEAT the pool!!; add water weight class
- My number one request is the addition of a hot tub.
- Leave pool open only in the summer. No increase of dues.
- Simply making the pool a more beautiful, comfortable place to visit would be helpful. It needs much better curb appeal.
- The pool is too small for the community. Increase size of pool and sunbathing area, add more shade, and heat the pool (please). Although I don't strictly oppose food or beverages for sale, I do not want increased HOA dues going to a snack bar - would much prefer the \$\$ go into the pool itself! I also support swim lessons for kids, and an earlier weekend opening time!!!
- We would love to have swimming lessons available!
- The pool is and should remain for the use of everyone; increasing children-related activities cuts back on the use and enjoyment by the community at large.
- Allow evening pool parties (rental)
- Year round access is important, great fitness alternative.

## Q10: Please provide any comments or suggestions for the Ad Hoc Pool Committee (continued)

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- Inflatable dome that could be inflated in the cooler months and removed in the warmer months.
- Cameron Station needs another pool in the neighborhood.
- It depends where the visitor parking reduction occurs and how it is enforced. If it is in the lot between the condos and townhouses, then a reduction is fine, but a reduction would be out of the question on the side of the gym by the street, which is already always too full. Additionally, there needs to be more enforcement of the parking by the gym, which is always full, typically by residents who live nearby, making it hard to park at the gym/pool. Finally, I and many others would REALLY like to see swim lessons offered, just as a personal trainer is offered at the fitness center. It is ridiculous that swim lessons are not allowed but personal trainers are.
- I use the pool for lap swimming. When my grandchildren visit I bring them and focus on children's activities. During the week before 5 children are the main users. No problem there. I can't see spending more money on the pool with its limited but very, very appreciated use.
- Do not allow swimming lessons or organized in-water activities during regular pool hours.
- The covered/indoor/year-round pool would be a great addition to fitness and increase property values.
- Allow for swim lessons.
- Many single adults don't go to the pool because it is crowded with loud kids.
- Would love an indoor pool very very much!
- Please keep this a balanced review and recommendation to the board. This is a community amenity and should be for all homeowners/HOA fee payers, and not geared to children
- You can not decrease the number of visitor parking spaces in the pool area without providing those spaces elsewhere in the phase in accordance with the City SUP. To do so would be a violation. In order to obtain a parking reduction the HOA must go through an SUP amendment process.
- Hot tub
- Keep limitations on swim lessons (and we have kids) where outsiders don't provide lessons. I don't mind giving up parking for the summer, but parking for the gym needs to be available in the winter months. Love the idea of a bubble for the winter months! Also suggest saline to replace chlorine!

## Q10: Please provide any comments or suggestions for the Ad Hoc Pool Committee (continued)

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- Would like to be able to use the pool for kid swim lessons.
- We really would LOVE to have a Cameron Station Swim Team, this could be between 9-10 when the pool hasn't opened yet! The money could be used to pay coaches as well as fund new pool projects!
- Please allow Swimming Lessons!!!! It is much safer to have children in the pool area who are water safe!
- I know people complain that they can't do private lessons at the pool, but I have a family/kids and am incredibly grateful for that rule. Please don't change that.
- An increased area for kids would be great and adult swim is a waste of time - it's always 10 kids waiting and 2 adults swimming. Yes that's an exaggeration but you get my point. Maybe have adult swim after a certain time per day (ex: after 6pm)
- Please allow swim lessons
- indoor pool would be awesome
- We need to have a heated pool to help during the months of May and early June! It is unacceptable to have an unheated pool. Also need more sunbathing area. The general swimming pool area is fine--pool is not usually overcrowded.
- I think the size of the pool is fine. Just add more chairs.
- No increase in my HOA payment
- Swimming lessons hosted at the pool would be awesome... I would pay for the lessons for my son and it would be so convenient.
- Stay open later
- Year round indoor plus heated pool would be wonderful . I would use it several times a week.
- Grills for public use! Raft nights, movie nights, happy hours!
- The reasons don't go to the pool more is because of the behavior of children and their parents, particularly in the locker rooms. It is absolutely horrible, particularly in the women's locker room.
- Allow for private swim instructors, or offer swim classes!!
- Please consider changing the hours to open at 9:00 for general swim. Also, would love to have it changed to a saltwater pool.

## Q10: Please provide any comments or suggestions for the Ad Hoc Pool Committee (continued)

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- Make the pool deeper on one end (about 9 feet max). Having a pool we could go to year-round is appealing. If there was some way to make it so we could go to the pool year-round and have good areas for sunbathing that is ideal, but is it worth the price? Maybe. I think it would be a great idea to get rid of guest parking and increase the size of the pool.
- This survey did not really cover a lot of ground, so I just wanted to add a few things. I think it would be great to have the pool open early on weekend mornings since most kids are up early and parents would enjoy this feature before it gets too hot out and the shade is limited. We also love the weekday evening swimming after work and when it is cooler out. It would be great to have a kids swim class, but other than that I think the activities are perfect. There is really no need for food and beverages, but there is a need for a few more umbrellas and chairs.
- We need food and drink avail at pool for sure in addn to earlier open on sat.....thanks!
- swim lessons!!!! seems crazy to drive and pay another pool for this!
- Would love to see kids swimming lessons at weekend or weekday evenings
- Later pool hours...adult only swim!!!!
- Thank you for thinking of all the changes and including the residents into a decision making process
- Allow swimming lessons please!!
- allowing swim classes to the pool!
- Diving board and deeper pool would be great
- Bigger lap lane so two people can swim!!!
- I have small children and I think the pool is fine, though my husband has issues with the sun and can't go often because of the lack of shaded areas. I think the kids would be more likely to use it more often as older kids with the snack bar feature, but that is not a big deal or something that I think should cost a lot of money. I would be willing to pay a little more for an indoor pool that may be more focused on fitness activities instead of kids.
- Snack bar PLEASE!!! Esp. now that Cafe P is gone. Please please please!!!!

## Q10: Please provide any comments or suggestions for the Ad Hoc Pool Committee (continued)

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- The current hours are far too late. Many families would like to spend time 8-10am in the pool before the sun is at its highest. Modest HOA fee increases would be tolerated, or better yet, instead of 40k for an event comm, use some of the money for family activities at the pool. How many poker nights does one community need? Purchasing food and drinks would be nice, and that money could also offset the increase in amenities. Any sole-source food option would have to be 1- reasonable in price (sole-sources typically do NOT do that) and the contract should be favorable to the HOA, with the money going toward amenities, and such. Better yet, we pay for staff at the door. Let them sell \$2 water, soda and prepackages snacks at the desk. Buy at Costco and sell at the Desk= no additional staff time (minus the Costco run), and all the profit goes to the HOA. That would still give families choices for larger orders (ie pizza from papa johns).
- you should offer swimming lessons for all ages.
- Our pool rules are ridiculously restrictive. Many other community pools encourage community activities and parties while ours disallows parties of any kind. This is silly and defeats the purpose of a community pool which is supposed to bring the community together for fun. Many pools in the area have pool floats on Friday evening where people bring beer and the kids float in the pool. This type of fun is expressly forbidden in our pool. Most pools allow swim instruction, while our inexplicably forbids its. There is no reason that our pool should be so more restrictive than any other neighborhood pool.
- We currently use the pool for kid entertainment. But I'm a lap swimmer, but don't like to swim in cold water so the early mornings in an outdoor pool are not my thing. If the pool was heated or indoor or something, then that'd be awesome.
- We need more privacy, maybe plant more trees around the pool area, so it doesn't look lunc people are sunbathing in the street. People who park to go to the gym should not be so close to the pool area.
- tiki bar!
- The only reason I don't currently use the pool is that it is ALWAYS crowded with children and families. Perhaps I'm a grinch but a quiet time hour or two every now and then would be GREAT. And well-used, I think. Can be later on in the day.
- We need a larger pool or a second pool. It has gotten too crowded since expansion.
- How about a swim team? Could be early AM on weekdays to not interrupt general pool-goers? Could be an additional fee to cover the instructor/coaches? Also, some new/fresh water toys would be great! Would love to see food, esp ice cream and beverages!

## Q10: Please provide any comments or suggestions for the Ad Hoc Pool Committee (continued)

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- The pool is good now. Why "fix" it?
- The pool is way too small to service a community of our size. Comparable neighborhoods in the area have multiple pools or larger pools. One lap lane is not enough. Stricter control needs to be made on children wearing swimming diapers/kids going in the pool--this is a HUGE problem.
- It would be nice if the pool had "adult-only" hours that did not require a life guard so the pool could be open as long as the club house was open
- Missing key component - adult only time. My husband and I won't use the pool while kids are screaming and peeing in there! Adult only hot tub area would be great!
- We do use the pool at high traffic times (weekends with kids), but we would certainly go more often than 1-2x per month if it wasn't quite so crowded. It can be overwhelming.
- Being a triathlete, I appreciate the ability to swim laps year round
- The pool absolutely needs to be heated. A salt water pool would be great. Adding an extra lap lane is essential as is moving the ladders out of the current lap lane. Better umbrellas would be nice, ones that cantilever to provide constant shade rather than the person having to move constantly to chase shade. Getting rid of the white shed and expanding the pool area would be VERY useful. I use the pool both in the evenings during the summer and during the weekends. I would like some foods available to purchase at the pool, but am reluctant to give up any space in the pool area for machines. It is already crowded. Better chairs would be excellent and more sitting, less chaise lounges for families with small children. The tables and chairs at the far end could be switched over to the fence closest to the wall and chaise lounges put at that end of the pool to take advantage of the last rays of sunshine.
- Major improvements are needed. The pool renovation should be of the same magnitude as the Cameron Club renovation- several hundred thousand dollars in improvements.
- The lap lane is a great - no fighting between swimmers and loungers. Perhaps increase the number during certain periods. Open early morning for lap swimming would be great. Perhaps pre-sign up so no lifeguards are needed? Fitness classes would be a good experiment - see if there is interest. Sometimes I've seen three guards at the pool - are that may needed? Could we expand hours if just one or two were on duty? Evening hours in September (not just weekend) if temperatures are cooperative would be nice - being able to workout after work.
- Really there needs to be increased amenities for childless adults. We only get 10 minutes of pool time an hour.
- More lap lanes needed and people in them need to follow common lap lane courtesy (not "hog" entire lane; allow more than 1 swimmer per lane, etc.)

## Q10: Please provide any comments or suggestions for the Ad Hoc Pool Committee (continued)

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- Pool is too small for neighborhood. Too many families with children and this should be a fun "summer" activity. Still don't understand why we don't have a swim team or swim lessons, which would help generate more interest and neighborhood activities.
- a splash pad for kids would be a big hit
- In my opinion, our dues should be spent making improvements to the landscaping not the pool facility. In general, the pool facility meets the needs of the community and should not be expanded until the landscaping which is the "curb appeal" to our community is in expected shape
- Don't let people put their belongings on chairs in the morning and come back later to use their "reserved" spots
- I'm not sure who chose the new lawn furniture but it clearly was not a designer. The pool area needed white furniture (as was original) rather than the color chosen. That color(new furniture) does not work with anything existing including brick and trim colors. It's offensive. I would hope that the committee would get input from a designer moving forward. There are plenty of arts people in the community who could help.
- I would strongly oppose any renovations that would take place during regular pool season and limit the access to the pool. Would also be very interested in the possibility of bringing in a swim instructor to offer lessons to CS resident children. (Perhaps in the late morning, in a certain section of the pool..) Also, could the Committee make it's goals a bit more clear? Why has it been formed? Why is it Ad Hoc? Are there funds to undertake renovations?
- How about a family changing room??
- I hope the work would be done so we don't miss summer swimming
- Balance needs to remain between kid and adult activities. The addition of alcoholic beverage service would be fabulous. It would bring in revenue to offset the costs of upgrading the facility. Soothing music throughout the pool area would be nice too.
- Need resident parking at the club (drive there on cold days from the either end of the neighborhood)
- Questions here should allow for a ranking in priority of several answer choices for a given question. That would give the survey a more accurate reflection of residence interests
- Decreasing parking around the pool area is a really bad idea since that means eliminating parking outside of the community center year round.
- Grill/s for member use would be great! It works at other communities